



DIFENDA

AODA Statement of Commitment

Difenda is committed to providing a barrier-free environment for all stakeholders including our clients, employees, job applicants, suppliers, and any visitors who may enter our premises, access our information, or use our services. This commitment involves delivering on our client service principles while also providing services in a way that respects the dignity and independence of people with disabilities. We are committed to fulfilling our requirements under the *Accessibility for Ontarians with Disabilities Act, 2005*, and related legislation. This accessibility plan outlines the steps we are taking to meet those requirements and to improve opportunities for people with disabilities.

Difenda is committed to:

- Treating every individual with respect and dignity
- Training our staff on the AODA and inclusive work practices
- Training our management team to ensure our recruitment processes and internal practices are fair and accessible
- Thorough review of our multi-year accessibility plan to ensure continuous improvement and development
- Complying and meeting all accessibility requirements under the AODA and other relevant legislation

Contact Details

For more information on this accessibility plan, please contact:

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Standard and accessible formats of this document are available free upon request.