



Large construction firm with many global endpoints and small IT team simplifies operations, reduces licensing complications & increases visibility over legacy AV solutions with Next Generation EDR protection.

## At-A-Glance

**Customer:** Large Canadian Construction Firm

**Country:** Canada

**Industry:** Housing / Construction

## Key Drivers & Business Outcomes

The goal of any modern cybersecurity program is to streamline the people, processes, and technology that drive an organization forward. For this customer, with a limited IT team, realizing this goal required leveraging operationally sustainable security tools.

This company needed streamlined security technology and specific controls to increase their visibility and response capabilities and to leverage a future-proofed platform to continuously tackle the ever-advancing technology.

## Customer Situation

This company had several significant obstacles to overcome in order to reach their desired security outcome. These challenges included a limited capability to deploy and manage the tools, as well as limited operational capability to investigate and respond to alerts during busy periods and afterhours.

## Solution

Difenda was contracted to provide a best-practices design, deployment, and management of next-generation EDR protection for a large number of global endpoints and priority access to Difenda's Remote Incident Response (RIR) service at preferred rates. Guidance and optimization of the product to streamline detection and response capabilities were part of the solution.

## Win Insights



Single endpoint security solution simplifying operations and reducing licensing complications



Key operational support for a small, busy IT team



Increased visibility over legacy AV solutions

See The Difference A Personalized Approach To Cybersecurity Makes