



Ontario Crown Corporation achieves 100% cybersecurity cloud adoption in 90 days

The goal of any modern cybersecurity program is to streamline the people, processes, and technology that drive an organization forward. For one Ontario-based retail Crown Corporation, realizing this goal required significant changes throughout the company.

Complex operational requirements, poor visibility into security processes, legacy infrastructure, and increasing demand meant internal teams were stretched too thin to prioritize security. The added challenge of hiring, training, and retaining security staff only compounded that problem. The need for a solution that leveraged the latest in cloud technology, automation, and machine learning was clear.

Through the combination of managed security services, guided support, training, onboarding, and bespoke technologies, the company was able to transition to a cloud-native cybersecurity solution in only 90 days.

At-a-glance:

Customer

Provincial Crown Corporation (Ontario)

Customer Size

300 employees

Country

Canada, Ontario

Industry

Retail

Products and Services

Azure Sentinel, Defender for Endpoint, Microsoft 365, & Servers, Azure Active Directory, Azure Information Protection, MCAS, & More



Customer Benefits

The company achieved 100% cloud adoption and now has a powerful, next-generation cybersecurity platform that offers a single pane of glass for service visibility and management—thanks to the Difenda Shield portal.

The design, deployment, and transition processes were accomplished in only 90 days. Additional cost savings were realized by leveraging existing Microsoft licenses and through the consolidation of key operational processes.

Operational Simplification

Technology and processes were consolidated across the organization to streamline productivity, operational efficiency, and service effectiveness.

Cost Reductions

The company further reduced its costs through the use of automation and AI and its existing investments in Microsoft licenses.

Next-Generation Cybersecurity

Gaining full visibility into cybersecurity processes is easy with the Difenda Shield portal. With access to best-in-class cloud technology, the company can better visualize, manage, and respond to cybersecurity threats.

Customer Challenges

Cybersecurity quickly became the focus after the company experienced significant demand and growth for the business. They needed a next-generation platform that could protect its \$1 billion market, 2+ million customers, and 200 partners.

The company had to overcome several significant obstacles if it wanted to achieve a modernized cybersecurity program. These challenges included rethinking its IT infrastructure, an MSSP that relied on several incompatible solutions, poor visibility into cybersecurity processes, complex operational requirements, and the need to bolster its cloud security.

Partner Solution

Difenda was contracted to take over managed security services and develop a rapid transition plan to a full-stack, Microsoft-centric cybersecurity solution.

The scope of the project included custom development, project management, solution implementation, onboarding, support, and the rollout of the ATT&CK-driven methodology to achieve continuous improvement.

The cybersecurity program was completely overhauled with the implementation of Azure Sentinel, Azure AD, Microsoft Defender (for Endpoint, Microsoft 365, and Servers), Difenda Shield (AVM, BPS, SAT), IAM, and many other services.



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